

RFP # ISD200818-CT

California Court Protective Order Registry (CCPOR) Application Development

Questions and Answers

1) **Question:** Is RFP ISD-200818-CT for consultant services or development services? The RFP reads both ways. Will the vendor contracted through RFP actually develop the Protective Order Registry, or will a separate RFP be issued for that, etc...?

Answer: The RFP is for a vendor to develop the CCPOR Application

2) **Question:** Has the project management services RFP ISD 200810-RB been officially awarded yet?

Answer: No.

3) **Question:** How will each of these efforts be funded? State budget, grants, etc..

Answer: The RFP is planned to be funded with allocated state funds.

4) **Question:** Do you require that the test scripts included in the Test Case Development effort be automated? Are manual test scripts acceptable in whole or in part?

Answer: Manual test scripts are acceptable.

5) **Question:** Is it the plan of the AOC to do an initial load of pre-existing but active restraining and protective orders into CCPOR from each court particularly for those who have their own DMS? Is a data load mechanism part of the project scope?

Answer: The AOC will encourage courts to load their active orders but the decision is a court option. As part of the application delivery, an ETL specification will be required. The work effort to process any such file is not within development scope (but may become a future separate project effort).

6) **Question:** If the courts and/or counties observe different business practices and work flows in processing protective and restraining orders, is CCPOR expected to be customized for each court and county as it rolls out?

Answer: The current requirements provide sufficient variation in workflow options to meet anticipated need. No court customization is anticipated beyond what has been captured in the requirements.

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7) **Question:** Would AOC provide remote access to the CCPOR development environment from a vendor's U.S. location?

Answer: Remote access to the CCPOR development environment would be feasible providing satisfying basic security measures (e.g., ports, id/password).

8) **Question:** Will the availability and use of functions within CCPOR be driven by user job roles?

Answer: Yes, different roles may be used for processing of scanned items, data entry, and searches.

9) **Question:** The user is authenticated on the server before they login and access the CCPOR portal using the browser. What is the expected API (LDAP, Active Service Directory Interface.. etc) to be used to perform this authentication ?

Answer: Active Directory

10) **Question:** If each Court has it's own DMS, what are the different formats of their images (TIF, GIF, JPG etc?) Is it the AOC's plan to standardize all courts on Filenet? Will the pilot courts be using Filenet or different DMS's?

Answer: The standard image format for CCPOR is PDF, but multiple image formats should be supported, primarily TIFF, GIF, PDF and JPG. There are long term plans to select an enterprise DMS for the courts, but a vendor has not been determined. A Filenet instance will be centrally housed at the CCTC for all CCPOR images for all participating courts. Some pilot courts will be using Filenet, and courts with a DMS will send PDF images (and metadata) to CCPOR via web services to be stored in the CCPOR Filenet instance.

11) **Question:** What is the expected number of concurrent users accessing CCPOR?

Answer: Initially the concurrent number of users will be low, with volume expected to increase to as many as 1,500 users at the end of the first year of service.

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12) **Question:** Will the testing procedures for the exchange of data with DVROS be arranged by the AOC or will the vendor be expected to negotiate testing procedures and protocols with the DOJ?

Answer: The data exchange with DVROS (aka CARPOS) uses basic web services messages as published in a published interface spec. (Due to confidentiality, the AOC could not make the specification available with the other project materials but will provide upon vendor selection.)

End of Questions and Answers