



JUDICIAL COUNCIL OF CALIFORNIA

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NOTICE REVISIONS TO THE RFP

RFP solicitation for Web-Based Hosted Call Center Application

RFP No. FS-2018-15-RP

December 10, 2018

This Notice serves to advise potential Service Providers of the following changes to this solicitation:

1. The Schedule of Events in the RFP has been revised in Section 3:

EVENT	DATE
RFP issued	10/22/2018
Pre-proposal Conference	N/A
Deadline for questions	10/29/2018
Questions and answers posted (<i>estimate only</i>)	10/31/2018
Latest date and time proposals may be submitted	11/26/2018, <i>No later than 3:00 PM Pacific Time</i>
Demonstration Evaluation / Anticipated Interviews (live) (<i>estimate only</i>)	12/04/2018 – 12/06/2018
Evaluation of proposals (<i>estimate only</i>)	12/10/2018 - 12/14/2018
Public opening of cost portion of proposals	12/17/2018, 3:00 PM Pacific Time

EVENT	DATE
Notice of Intent to Award (<i>estimate only</i>)	12/19/2018
Negotiations and execution of contract (<i>estimate only</i>)	12/20/2018
Contract start month (<i>estimate only</i>)	12/2018

Revisions in the RFP are shown with ‘REVISED’ in bold red font (**bold font**).

The Judicial Council of California encourages all qualified Service Providers to participate in responding to this solicitation.

Please check this RFP’s webpage on a regular basis for any changes and/or updates to the solicitation and Schedule of Events.

END OF NOTICE