JUDICIAL COUNCIL OF CALIFORNIA

QUESTIONS AND ANSWERS

IT-2018-95-LB
Information Systems Security Outreach

May 14, 2018

1. We understand that Ernst & Young, LLP was awarded RFO ITBCP-RA-17-19-RBB - Information Technology Risk Assessments in 2017. Will they be precluded from participating in this solicitation because of their previous involvement with the Judicial Council on the subject of security?

    ANSWER: Ernst & Young, LLP is not disqualified from competing for this new business. This is a new scope of work and no follow-on contracting is involved.

2. The Cost criterion is basically worth 50% of the evaluation for this solicitation which primarily makes this a best cost procurement versus a best value procurement. Would the Judicial Council consider reducing the weighting of cost to 30% which is more in line with other best-value procurements?

    ANSWER: The Judicial Council is mandated to use a minimum cost weighting of 50%

3. The sole evaluation point for cost is the staffing rate proposed by each vendor which makes this a de facto staff augmentation contract. Would the Judicial Council consider an alternate approach for pricing that is based on a fixed price approach by type of services and size of the court? For example:
    a. Security assessment – small courts
    b. Security assessment – large courts

    We feel that this approach will provide the Judicial Council and the courts with a clear understanding of the services to be delivered and the cost per service instead of simply providing a rate.

    ANSWER: It would be more accurate to characterize this as a managed service contract than a staff augmentation contract. That said, because the nature of services to be provided may vary significantly from one court to another (within the scope outlined within the RFP), it is not feasible to use a fixed price per court based on court size.

4. Can you define the goals and or Outcomes of the Program

    ANSWER: The objectives are outlined in section 1.3 of the RFP, by performing the services specified in section 2 of the RFP.

5. Has a methodology been created to assess the Judicial Offices?
    a. Can you at a high-level describe the methodology you have envisioned (e.g. automated surveys and self-assessment, in person workshops and interviews, use of scanning and control validation tools (e.g. ITGRC))?

    ANSWER: The contractor should utilize applicable standards and best practices such as those set forth in the Federal Information Systems Controls Audit Manual (FISCAM) and/or other resources that are known to be useful and relevant by the Contractor. For reference, the Judicial Council's framework of information systems controls aligns with NIST 800-53.

6. Does each Judicial system have someone assigned and responsible for Information Security and (or) Compliance?

    ANSWER: Yes. Each court, and the Judicial Council, has a contact that is responsible for information security (as opposed to one single information security contact for the entire branch).

7. Are there any additional mandates from outside the State such as PCI, HIPAA, or GDPR?

    ANSWER: Courts accept credit card payments, so PCI mandates apply. In addition, DOJ and DMV security mandates apply in different circumstances.

8. Does CALJCC have a person whom is responsible for Program management that our Project Managers would work under or does a full program management for this contract be desired by CALJCC?

    ANSWER: Full program management is desired. The vendor program manager would interface with the Judicial Council's information security unit lead.

9. In the event that a specialized resource be required and has travel and expenses would CALJCC be cable of reimbursing based on actual cost or CALJCC Travel and expense policy?
    a. If applicable, can you share your travel and expense policy?

    ANSWER: travel costs must adhere to judicial Council travel policy, which can be shared.

10. Do you know if AB-1022 for critical infrastructure be applicable within your environment?

    ANSWER: The Judicial Council is exempt from the requirements of AB-1022.